# Tenon group

# Tenon fm Peregrine Soteria®



## Our Strength

SERVICING 16,000+ Postal Codes ACROSS 3100+

Cities Pan India

Offices

HAVING

78+



## Our Commitments & Capabilities

#### PRESENCE

- 80,000+ Employees
- 78 Offices with Presence in 500+ Cities
- Presence in India, UK & Singapore
- 3100+ Clients & 15,000
   Sites

# Ø

#### AGILITY

- India Based MNC having 28+ years of experience.
- We deliver tailor made 'Services that Fit'
- Wide range of service offerings including training platforms for upskilling.



#### CERTIFICATIONS

- 100% Statutory Compliant & Non – unionised.
- PSARA certified in all the states of India.
- ISAO Certified for Best Industry Practices.
- BBB + Positive Rated by FITCH.



#### TECHNOLOGY

- Digitized Platform for Hiring & on Boarding
- Proprietary Technology Platform
- 24\*7 Monitored State of the Art Command Centre

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## Tenon Leadership



Global Chairman Maj. Manjit Rajain



PPMG, VSM, Global Vice Chairman Brig. Rajan Oberoi



Global CEO Sandeep Gupta



CEO Peregrine Siddharth Dahiya



Managing Director, West Ankur Sachdev



Managing Director, North Brig Mayank Awasthi



VP-Group head Sales & Marketing Vineet Kumar



Head – Business Development Manish Trivedi



Director, South Sanjay Varma



Director, East Brig Sunil Kumar NV



## Services Offered

#### INTEGRATED SECURITY SERVICES



Holistic approach towards security with the involvement of tech

Managing infrastructures, services and people for optimal performances

#### TECH ENABLED SOLUTIONS



Innovative technologies to solve problems and improve efficiency

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FACILITY MANAGEMENT

SERVICES

## Services Offered

## **Tenon** fm

#### **SOFT SERVICES**

- Housekeeping Services
- Hygiene and Sanitization
- Front Office
- Ground Transportation
- Pest Control
- Landscaping
- Stores and Inventory Management
- One Time Project Cleaning
- Stores and Inventory Management

#### **M&E SERVICES**

- Critical Systems
   Management
- HVAC & Electrical Services
- Fire Systems
- Project Management
- AMC Management
- Utilities Management
- Energy Audit
- Mechanical & Electrical Consultancy



- Manned Guarding
- Escort Guarding
- Executive Protection
- Canine Squad
- Event Security
- Security Surveys & Consultancy
- Electronic Security
- Security Alert Services



- Remote Surveillance
- Real Time Incident Reporting
- Access Control System
- Fire Alarm System
- Multiple Sensor Detection
- Multi Platform Integration
- SOP Monitoring and Enforcement

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# INTRODUCTION TO SECURITY SERVICES





### Services Offered



**Trained Security Professionals** 80,000+ Security Service professidonals trained at Peregrine Training Academies

Leading Security Service Provider Proven excellence in Security Services of over 26 years having 78+ offices in India & Singapore



**Government Recognized** 

PSARA license holder in all states of India & PLRD recognized in Singapore



**Central Command Centre Command Centre operations** 24\*7\*365 days





#### India Based Multi-National Company Having strong presence in India with 200

years of cumulative security experience



**100% Statutory Compliant** Zero litigation & Non-unionised company



#### Transport Security 15,00,000 escort trips PAN India with zero incidents annually



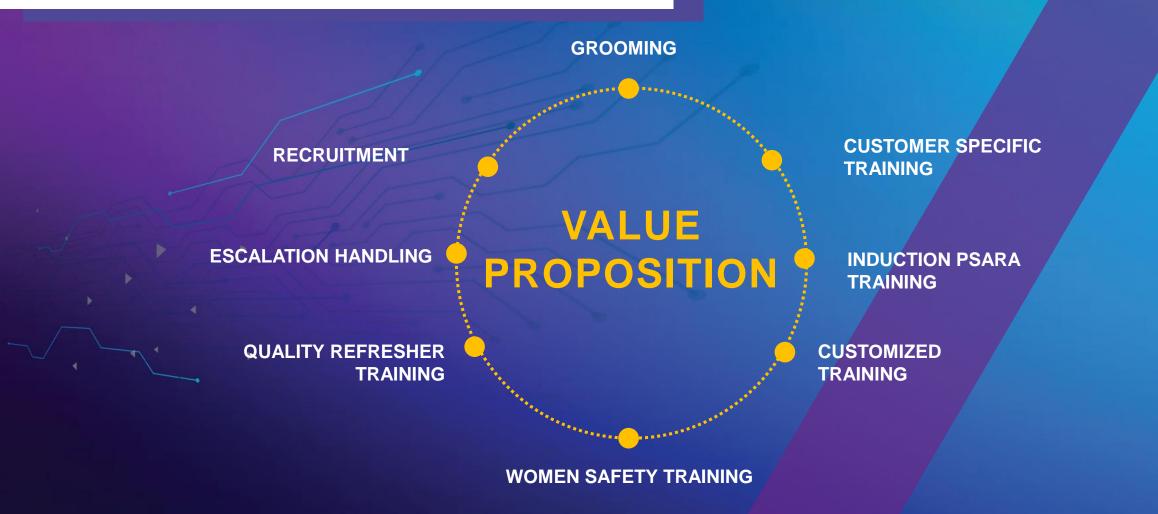
We have been rated BBB+ positive by FITCH in year 2021

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# TRANSITION & OPERATIONS











## Training In House & OJT

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Training	Training	Training
Calendar	Program	Plan
<ul> <li>A Monthly Training Schedule is Being Created that Includes Task- and Job-based Training as Well as Specialised Instruction in Soft Skills and Compliance.</li> </ul>	<list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item>	<list-item><list-item><list-item><list-item><list-item><list-item><list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item>

**Peregrine** 

## Compliance Management

## Compliance Hierarchy

**Group Head** 

#### Statutory Compliance

- Compliance with State and Federal Regulations Governing the Private Security Services Sector.
  - 100% Statutory Compliant

 $\checkmark$ 

#### **Operating Compliance**

Responsibilities & Ownership Towards our Customer as We Engage with Them in a Legally Binding Work Agreement

 Fulfil All of our Contractual Requirements, Including but Not Limited to Following Legislative Requirements and Sla Matrices.

#### **Corporate Compliance**

 $\checkmark$ 

 $\checkmark$ 

HR Compliance Refers to the Steps we Take Within our Own Company to Establish a Standard and Maintain a Specific Level of Quality.

Throughout the Entire Organisation, From Ground Zero to the C-suite, Abide by the Code of Conduct.







## Soteria- Remote Monitoring

Capture

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Decide

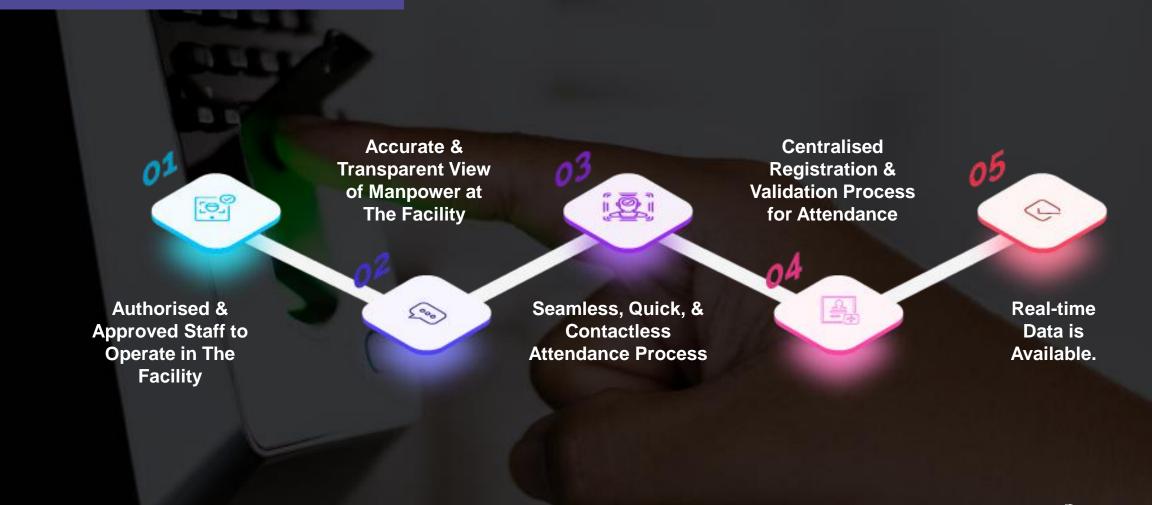


Act

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Analyze

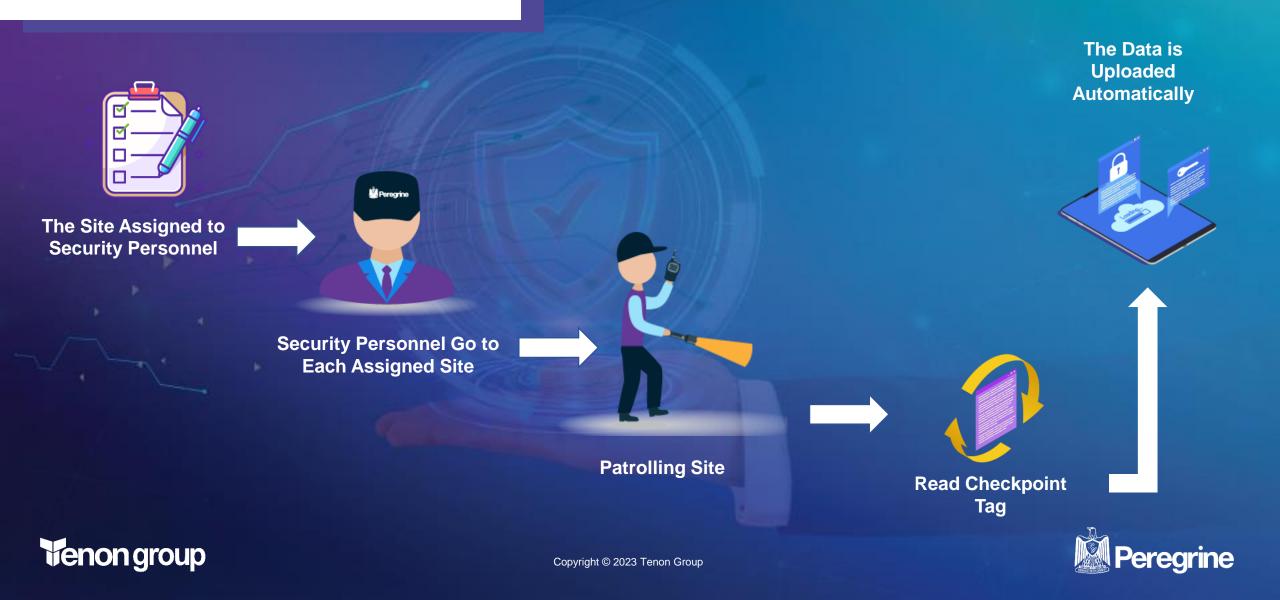
## Attendance Monitoring







## Guard Tour Monitoring System



## Service Delivery: Centralised Dashboard

SLAs & KPI Management

2 Attendance Monitoring

Incident Reporting & Response Tracking

**Training Calendar** 52 Week Planner

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Guality Audit & Site Health Report

> Site Safety Report

> > Customer Satisfaction Survey



# VALUE ADDITIONS

## With Compliments from Peregrine







## COVID Precaution **Protocol**

Daily Security-related News Advisories



Local City Alerts Breaking News



Incident Tracking Surveillance Support



Emergency Response







## Integrated Security Solutions: Why Peregrine?

#### **Company Advantage**

- Financially Stable Company Rated BBB+ Positive By FITCH
- ✓ We Were Ranked Among The Top 4 Companies In India By KPMG, E&Y, & Deloitte.
- A Total Of Over 400 Years Of Cumulative Leadership Experience.
- Customers Range From Local Businesses To Multinational Corporations Operating In A Variety Of Markets In Both The Public And Private Sectors

#### **Service Advantage**

- Man & Machine Combined Optimised Solutions
- Unmatched Expertise In Transport Security: 15,00,000 Escorted Trips Across India With Zero Incidents Annually
- Largest Chain Of Hotels Served By Peregrine
- ✓ Recipient Of Multiple Awards
- ✓ Strong Corporate Bond With Over 2,100+ Clients And 80,000+ Satisfied Employees

#### Value Added Services

- Daily Security-related News And Advisories
- ✓ Local City Alerts
- Emergency Response
- Key Accounts Manager For Pan India Operations
- ✓ Health Checks
- Quarterly Audits



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## **ISO** Certifications



ISO 9001:2015 (QMS)

**Quality Management** 

**OF REGISTRATION** Peregrine Peregrine Guarding Pvt. Ltd. 13, Sector-18, Ele 122015 1 ISO 14001-9015 ntal Management S CERTIFICATE sion of Security and Guarding Services. EA Code:- 85 Date of Issue of Original Certificate 20.07.200 Date of Issue of Iatest certificate 20.07.2002 Expany Date 25.07.2023 Manufing Director ias IAF

ISO 14001:2015 Environmental Management



**OF REGISTRATION** 

CERTIFICATE

ISO 18788:2015 **Security Operations** 



ISO 22301:2019 **Business Continuity** 



ISO 26000:2010 **Managing Social** Requirement





## **ISO Certifications**



**ISO 29993:2017** Learning Outside Formal Education

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	Peregrine	
ISTR	Peregrine Guarding Pvt. Ltd. Plot Xo. 13, Sector-18, Electronic City. Gargaon-122015, Haryana, Italia.	
5	In recognition of the organization's Management System which complian with	
~	ISO 45001:2018 (OHSMS)	
5	The stope of activities reversed by this contribute is defined by	low
	Provision of Security and Guarding Services	
	SYNDICATE OF INTERNATIONAL SYSTEM CENTIFIC	
<b>CERTIFICATE OF REGISTRATION</b>	Certificare Number: SIGNITHERY 0135 Due nel Joure d'Argeni Certificate 11.10.2003 Date nel Joure d'Intera certificate 12.10.2004 Expiry Date: 11.1.20042 Be-terrification Due on: 12.09.2004	-
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ISO 45001:2018 (OHSMS) Occupational Health & Safety Management Systems



ISO 21001:2018 Educational Organization Management System



ISO 30409:2016 Human Resource Management





## Our Social Responsibility



## **Tenon** group

We at Tenon believe in giving back to the community where we live and work. Our corporate social responsibility focuses on issues that complement our business model and competencies and systematically applies our distinctive strengths to maximise social and environmental value in the areas of employability, education, healthcare, inclusion, and the environment.

The core philosophy and CSR vision of Tenon are to work towards the sustainable development of society by contributing in the fields of education, health, hygiene, the environment, and skill development.

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